



**EVENT SECURITY
SERVICES**



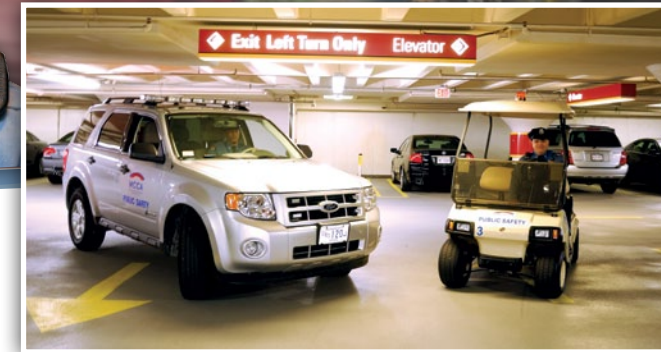
Event Security Services

Helping You Secure Success



"The MCCA Event Security team did a great job with security services. **They were authoritative, professional and helpful.**"

Gina M. Seegers Director of Meetings & Conventions
American College of Allergy, Asthma & Immunology



Event Security Services

We provide safety, security and customer service as only dedicated facility staff can

OUR ADVANTAGE

LOCAL STAFF

As the daily provider of facility security at the MCCA's Boston properties, the Public Safety & Event Security department is fully trained in all building policies and procedures. Our officers are able to respond quickly and effectively to any issue that may arise because of their unrivaled familiarity with our facilities, employees, and contractors.

LOCAL & NATIONAL CONTACTS

To make your event run smoothly, we begin planning well **before** your event enters our doors. We anticipate and plan for any and all situations that may arise by coordinating with first responders, state police, the Boston Regional Intelligence Center (BRIC), the FBI and the Department of Homeland Security.

SUPERIOR QUALITY SERVICES

Safety, Security and Customer Service are our top priorities, which is why we train our staff at a level high above the industry standard. Each officer is trained in First Aid, CPR, AED, ICS, Customer Service, Crowd Management, Emergency Response, Emergency Evacuation, Fire Safety, Terrorism Awareness, and IED Detection, and takes part in numerous situational refresher drills throughout the year.

FLEXIBLE COVERAGE

Although we custom-build all of our security plans to fit the needs of each individual event, we know that sometimes the unexpected happens, and you need extra security immediately. Because our operation runs 24 hours a day, 7 days a week across three facilities, we have the ability to redeploy staff at a moment's notice if necessary.

SERVICES & CAPABILITIES

The MCCA has a wide variety of services and capabilities, allowing us to customize plans for any event.

TECHNOLOGY CAPABILITIES

The BCEC and the Hynes have state-of-the-art Command Centers that are vital to the success of the operation. Staffed 24- hours a day, the Command Center is responsible for monitoring all activity in and around our facilities. Some features of the Command Centers include:

- Integrated communications systems with first responders
- Two-way radio communications
- Access control and alarm monitoring
- Real-time attendee counting
- IP camera monitoring
- RFID tag tracking
- Real time updates and alerts via emergency notifications and social media
- Integrated mobile technology (smartphones, iPads, etc.)
- Online Lost and Found Tracking at massconvention.com/publicsafety

EVENT MANAGEMENT

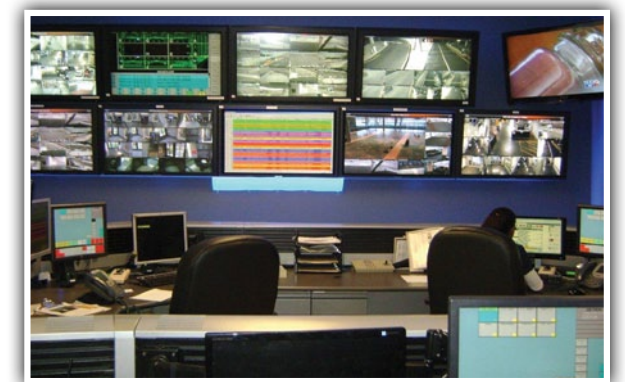
MCCA assigns each event a Public Safety Manager who is responsible for:

- Developing a coverage plan
- Floor plan approval
- Meeting Room key request
- Onsite management of staff
- Boston Police, Fire & EMS coordination
- Emergency management & evacuation plans

ADDITIONAL SERVICES

In addition to our security officers, the MCCA can provide the following as an added layer of security:

- Intelligence reports (related to potential protest activity associated with your event)
- Canine detection services
- VIP escorts
- Armed security services
- Security camera rentals



To learn more about partnering with MCCA Public Safety to manage your event security, contact our Business Development Manager at 617.954.2355, eventsecurity@massconvention.com, or massconvention.com/eventsecurity

The MCCA is proud to work with IAVM, ASIS, APCO, ESCA and the NFPA on ways to enhance our staff and facilities to benefit you and your event.

“The MCCA security staff was excellent. They were professional, courteous and friendly. There were times when they had to hold people off from entering the exhibit halls and they did it in a firm, but friendly manner. All in all it was a great event and I would definitely hire your staff again.”

Nikki Turman Events Coordinator
Society of Environmental Toxicology and Chemistry



James E. Rooney
Executive Director

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Visit us online to follow us on



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