



## MEET YOUR TEAM

To deliver the kind of successful event your attendees and exhibitors expect, a smooth and well-coordinated relationship between our staff and yours is vital. The following staff members along with your Event Services Manager are the essential team players of this relationship, and will work on your behalf with the rest of our staff, before, during and after your event.





**Maureen Baker, General Manager –  
617-954-2073**

**Fred Peterson, Director of Facilities  
Operations – 617-954-2459**

**Steve Snyder, Chief Information Officer –  
617-954-2250**

**Jack Haley, Director of Engineering &  
Maintenance – 617-954-2435**

**Ed Bryan, Director of Event Operations –  
617-954-2071**

**Stephanie Shalkoski, Director of Exhibitor  
& Guest Services – 617-954-2289**

**Joann Washington, Director of Sales – 617-  
954-2304**

**John Donahue, Superintendent of Building  
Services – 617-954-2042**

**Lori Mocik, Public Safety Manager –  
617-954-2256**

**Alice Mulcahy, Nurse – 617-954-2240**

**William Hoff, Manager of Transportation  
Services – 617-954-2337**

**Mark Schwab, Director of Food & Beverage  
Services – 617-954-2210**

**Mitch Phelps, Levy Restaurants –  
617-954-2201**

**Hani Hindiyeh – Projection Presentation  
Technology – 617-954-2245**

**James Callanan – JCALPRO, Inc. –  
617-954-2814**

**Tom Guertin – FedEx Kinkos –  
617-954-2725**

**Erick Ortega – Penfield's –  
617-513-1866**